

LBC Vets

Privacy Policy

Effective Date: [Insert Date]

LBC Vets ("we," "our," or "the clinic") is committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy describes how we collect, use, and protect your information when you interact with our clinic.

Information We Collect

When you visit our clinic and provide your information, we may collect the following:

- Your name
- Your mobile phone number
- Your pet's information
- Appointment and service details

How We Use Your Information

We use your information solely for purposes related to your pet's care and communication with you, including:

- Appointment confirmations and reminders
- Updates regarding your pet's visit or care
- Responses to your inquiries
- Clinic-related notifications

SMS Communications

If you provide your mobile phone number and consent to receive text messages, you may receive SMS communications related to your pet's care.

Message frequency varies based on your interactions with the clinic. Message and data rates may apply.

Opt-Out: You may opt out of SMS messages at any time by replying **STOP**. For assistance, reply **HELP**.

Information Sharing

We do not sell, rent, or share your personal information with third parties for marketing purposes.

Your information may be shared with service providers solely for the purpose of delivering communications on behalf of the clinic, under strict confidentiality obligations.

Data Security

We take reasonable technical and organizational measures to protect your personal information from unauthorized access, disclosure, alteration, or misuse.

Your Rights

You have the right to:

- Request access to your personal information
- Request corrections to inaccurate or incomplete information
- Withdraw consent for communications at any time by replying STOP to any SMS message

Contact Information

If you have questions or concerns about this Privacy Policy, please contact us:

LBC Vets

1752 Clark Ave, Long Beach, CA 90815

Phone: (562) 579-4485