

LBC Vets

SMS Terms & Conditions

Program Name	LBC Vets Patient Communication Alerts
Opt-In Method	In-person consent only — no online or automated opt-in
Opt-Out	Reply STOP to any message at any time
Support	Reply HELP or call (562) 579-4485
Rates	Standard message and data rates may apply

Program Description

By providing your mobile phone number and signing up in person at LBC Vets, you agree to receive SMS messages related to your pet's care. These messages may include:

- Appointment confirmations
- Appointment reminders
- Wait-time updates
- Responses to your inquiries

Opt-In

You may opt in to receive SMS messages only by providing your mobile number and giving explicit consent in person at the clinic. No online or automated opt-in methods are used. Participation is entirely voluntary.

Message Frequency

Message frequency varies based on your interactions with the clinic, including scheduled appointments and your communications with our team.

Message and Data Rates

Standard message and data rates may apply based on your mobile carrier and service plan. LBC Vets does not charge a fee for SMS communications.

Opt-Out Instructions

You can opt out of receiving SMS messages at any time by replying **STOP** to any message from us. After opting out, you will no longer receive SMS communications from the clinic. No further action is required.

Support Instructions

For assistance, reply **HELP** to any message, or contact the clinic directly using the information below.

Eligibility

SMS services are available only to individuals who have an existing relationship with LBC Vets and who have provided explicit consent in person to receive communications.

Privacy

Your information will be handled in accordance with our Privacy Policy. Please visit: [\[Insert Privacy Policy URL\]](#)

Contact Information

LBC Vets

1752 Clark Ave, Long Beach, CA 90815

Phone: (562) 579-4485